

VIRTUAL REFERENCE SERVICE OR TO SERVE VIRTUAL REFERENCES? RBI Library Experience

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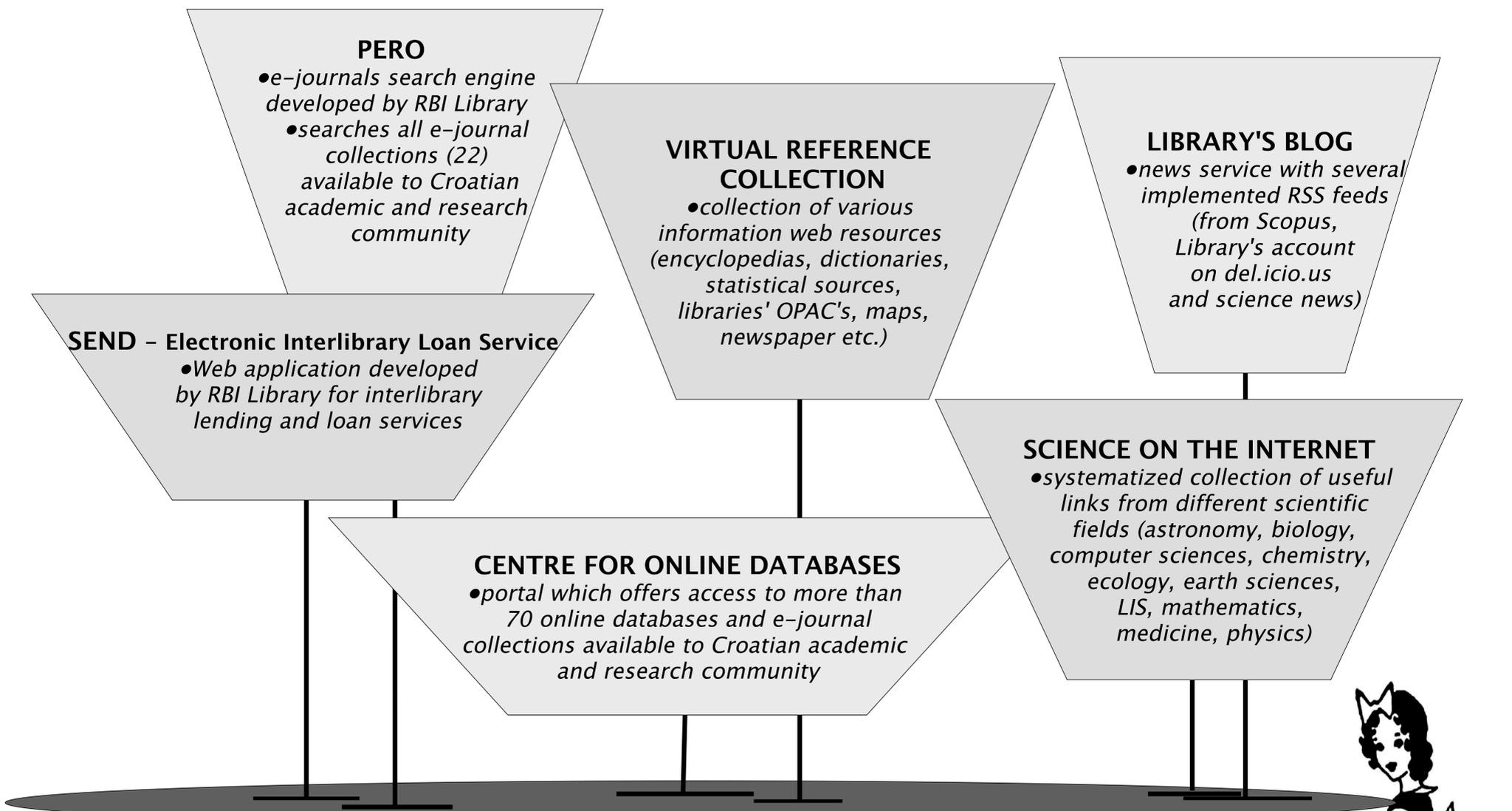
Rudjer Boskovic Institute Library (<http://knjiznica.irb.hr/hrv/>):

- ☞ *founded in 1950*
- ☞ *special library with the biggest collection in the field of natural sciences in Croatia*
- ☞ *holdings in 2007: 21682 books, cca 1200 titles of printed journals (82 titles subscribed in 2007), more than 20000 e-journals*
- ☞ *first library in Croatia with its own web site - since 1994*
- ☞ *patrons: 581 RBI academic staff (362 researchers + 219 Ph.D. and others in 2007)*

RBI Library Holdings in 1997 and 2007

Year	1997	2007
Print journals (current subscription)	391	82
Print books (total)	27894	21682*
E-journals	385	>20000
E-books	0	43

* Number of books in 2007 is smaller than in 1997 because of the book inventory in 2006, in which a great number of books was written off.



REFERENCE DESK

- ☞ *face-to-face*
- ☞ *telephone*
- ☞ *e-mail: Ask Library, individual contact with library staff, mailing lists (library mailing list, RBI mailing list)*
- ☞ *leaving comments/questions on Library's Blog*

